



**WE KNOW
WHAT
PRECIOUS
REALLY
MEANS.**



CHAIRMAN'S MESSAGE

SAM Precious Metals FZ LLC, also known as SPM, is a world-class precious metals refinery based in the UAE. The company is managed by a team with more than 200 years of professional experience. Our vision is to fill the gaps in precious metals industry by offering state of the art refining services and related products such as bars, coins, chemicals and other value added products. SPM is fully committed to providing top quality products and services while meeting the highest ethical and moral standards in accordance with responsible sourcing AML & CFT.

We comply with statutory regulations pertaining to human rights, environmental protection and business ethics in order to build a responsible supply chain in the Middle East and in other areas where we operate. SPM has received several accreditations for product quality, management system, operations, environmental policy and health & safety policy. SPM's operations are periodically audited by third parties as per the RJC Code of Practices - an international standard for responsible business practices for the precious metals industry. We believe that it is our responsibility to enhance customer's trust and faith in responsible precious metals and its value.



Our customers include wholesalers, bullion traders, retailers, market makers, financial institutions, banks and end users. Our company relies heavily on consumer feedback and sales reports, to further develop our products and services. Our motto is “To consider each customer as our business partner”.

Over the next 10 years, we plan to establish 13 new refineries, hall mark centers, minting houses for fine and value-added products and laboratories to satisfy growing customer needs. Currently, we have two operational refineries, one each in Dubai for gold and silver and Sharjah for silver. Sam Precious Metals Egypt, will be the first international refinery to venture into the lucrative Egyptian gold refining industry. SPM Egypt will also have a great opportunity to work with government agencies in the mining sector.

Due to the prevailing world economic and political conditions, precious metals have been getting a lot of interest from various categories of investors and end-users around the world. The future of precious metals is very bright and if the current geopolitical trend continues, we expect steady growth in the consumption of precious metals especially Gold. Gold is once again starting to look attractive as a safe haven for individuals and institutions from around the world.

We strongly believe that precious metals hold great promise as the commodities of the future. Sam Precious Metals looks forward to becoming your first choice for Precious Metals Refinery services. We are committed to providing you with the highest quality of services and the best products to support your business requirements.

SAMI ABU AHMAD



MISSION

- To provide a superior value proposition for our customers and stakeholders.
- To operate with the highest industry standards to produce the best quality products in a responsible manner.
- To win customers' confidence and trust by offering premium services at reasonable cost while complying with all statutory rules, regulations and market practice guidelines.
- To introduce value-added products that will enhance our competitiveness in the international market.
- To connect gold producing and consuming countries by establishing 13 branches with proper working capital worldwide with the right local and international partnerships with banks, financial institutions...



VISION

To become the first choice for customers by providing premium services of international standards and by delivering the highest quality of value-added products.



ACCREDITATIONS & CERTIFICATIONS

UAE-DUBAI



ISO 9001:2015 - Internationally recognized as the world's leading quality management standard, has been implemented by SAM Precious Metals FZ LLC to its full specification.

This standard enables us to ensure that our products and services consistently meet customers' requirements in terms of product quality, customer service and delivery.



ISO 14001:2015 - By completing ISO 14001 certification SAM Precious Metals FZ LLC can assure stakeholders that our environmental management system meets international

industry-specific environmental standards.





BS OHSAS 18001:2007 - Occupational Health and Safety Management Certification is an international standard that provides a framework to identify, control and decrease the risks associated with health and safety within the workplace. SAM Precious Metals FZ LLC wants to send a clear signal to its stakeholder that it views its employees' health and safety as a priority.



ISO 10002:2014 - Provides guidance on the process of increasing customer satisfaction and complaints handling related to products within an organization, including planning, design, operation, maintenance and improvement which has been adopted by Sam Precious Metals FZ LLC as part of quality management system.





ISO/IEC 17025:2017 - Certified by International Accreditation Services (IAS) SAM Precious Metals FZ LLC having an International standard quality assurance testing laboratory with excellent competence, traceability and well-maintained impartial process approach to assure the quality of products and testing results.



CE CERTIFICATION - SPM showed its committed to conform to health, safety and environmental protection standards. The letters “CE” are an abbreviation of French phrase “Conformité Européene” which literally means “European Conformity”. The CE marking is the manufacturer’s declaration that the product meets the requirements of the applicable CE directives.



RESPONSIBLE JEWELLERY COUNCIL - Sam Precious Metals FZ LLC is the first refinery in UAE to achieve RJC-CoP (Responsible Jewellery Council “Code of Practices”) certification. RJC Code of Practices is a non-profit international standard on responsible business Practices for precious metals, namely-diamonds, gold and platinum. Its members are subjected to independent audits.

UAE-SHARJAH



ISO 9001:2015 - Internationally recognized as the world’s leading quality management standard and has been implemented by SAM Precious Metals FZE to its full specification. This standard enables us to ensure that our products and services consistently meet customers’ requirements in terms of product quality, customer service and delivery.



ISO 14001:2015 - By completing ISO 14001 certification SAM Precious Metals FZE can assure stakeholders that our environmental management system meets international industry-specific environmental standards.





ISO 10002:2014 - Provides guidance on the process of increasing customer satisfaction and complaints handling related to products within an organization, including planning,

design, operation, maintenance and improvement which has been adopted by Sam Precious Metals FZE as part of quality management system.



ISO 45001:2018 - Specifies requirements for an occupational health and safety (OH&S) management system and gives guidance for its use. Sam Precious Metals FZE has been

independently assessed and is compliant with all the requirements.



CE CERTIFICATION - This report is issued following the assessment and confirmation of the documentation and implementation of the Quality System in accordance with the

provisions of the quoted Conformity Assessment Module by Sam Precious Metals FZE.

EGYPT



ISO 9001:2015 - Internationally recognized as the world's leading quality management system, Sam Precious Metals has been independently assessed and certified for its full compliance

with this standard's requirements. It ensures that our products and services consistently meet customers' requirements in terms of product manufacturing, quality and delivery.



OUR SERVICES

SAM PRECIOUS METALS is one of the top refineries in the region and is a leader in the precious metal industry in terms of customer experience, customer service, reliability, efficiency and quality.

With two locations in UAE-Dubai (Head Office) for Gold & Silver and Sharjah (Branch) for Silver only, SPM has maintained a great reputation for the highest standards of reliability in refining, testing and melting. The factory is equipped with cutting-edge technology and machinery which is operated by a highly professional and well-trained team.

Besides all types of bars, Sam Precious Metals FZ LLC is also one of the main suppliers of different types of Precious Chemicals.





1. REFINING

SAM Precious Metals has state of the art facility, top quality equipment operated by a professional and experienced team for refining gold and silver. We can process raw material with as low as 10% gold content (in some cases even lower) and we guarantee a 100% recovery of your gold.

For silver, we can process raw material with as low as 5% of silver content (in some cases even lower) and we guarantee a 100% recovery of your silver.

Our refining processes and end-products are of the highest international standard worldwide.

2. TESTING

SAM Precious Metals has full service assaying laboratories. It is considered one of the accredited gold and silver assayers in the Middle East region.

For testing gold, SAM uses a combination of cupellation method, ICP machine, advanced xray fluorescence spectrometer and other methods for highest accuracy.

For testing silver, in addition to the above methods we are using Automatic Titrators Technique.



3. MELTING

SAM Foundry has specially designed induction melting units to cover all customer needs. We have the capability to convert all types of gold good delivery bars, silver good delivery bars, and silver grains to smaller units with differing purity levels.

We can produce standard 100gm bars, Kilo bars, 3 kg bars or other bars as per any customer requirement and delivering products of levels of up to 995, 999, 9999 for gold and up to 999 & 9999 for silver, or as per customer requirements.

4. DIAMOND SEPARATION

SAM Precious Metals offers bespoke diamond and gold separation services to its clients.

Equipped with a state of the art refining department dedicated to treatment of material and diamond recovery, we offer the highest quality of inspection, transparency and unmatched precision through every step of the process.

Our team specializes in using innovative techniques for diamond and gold separation. Stubborn designs can be worked loose and even the most intricately placed diamonds can be extracted from gold and silver jewelry. Our services are ideal for jewelry makers seeking maximum payoffs and quick turnaround times.

5. MINTING

SAM Precious Metals produces standard minted gold and silver bars of purity of 9999 for gold and 999 or 9999 for silver.

We have state of the art minting equipment and can customize 2 and 3 - dimensional design as per customer requirements.

We produce souvenir of all types of minted bars and coins depending on our customers' requirements.

All our products are hallmarked with our trademark for quality assurance.

6. BUYING/SELLING OF GOLD/SILVER

SAM Precious Metals offers the opportunity to all our clients to buy/sell Physical Gold and Silver products at most competitive prices. It also offers its customer 24/5 hedging services for the above commodities.

Precious Metals Chemicals

Sam Precious Metals provides different types of precious chemicals for different industry players. For inquiries please contact at info@sampreciousmetals.com

7. VALUE ADDED SERVICES

SAM Precious Metals offers all their customers free training for their staff to build an advanced due diligence management system.

Kindly make an appointment for the same at compliance@sampreciousmetals.com

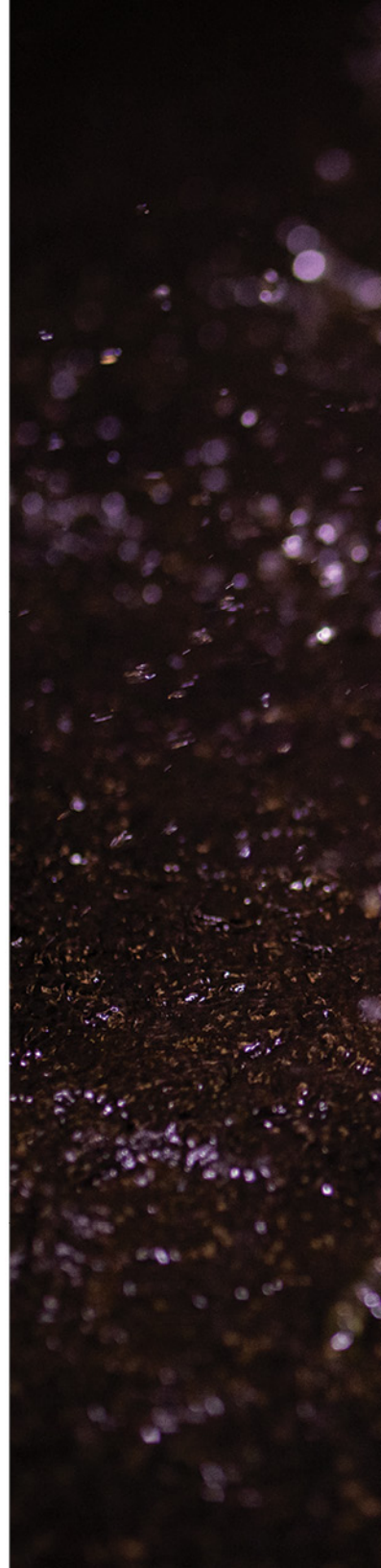
Additionally, we can also offer free advice related to logistics, compliance, insurance, etc. Based on your query, an appointment for the same can be fixed over a phone call.



OUR PRODUCTS

Sam Precious Metals has the capability to produce the highest quality of casted gold and silver bars and grains and minted gold and silver bars (rectangle and oval).

Purity can be customized as per customer requirements.





SAM GOLD CASTED BARS AND GRAINS

- One Kilo bars - 995/ 9999
- Half Kilo bars - 995/ 999/ 9999
- Quarter Kilo bars – 995/ 999/ 9999
- Large bars 995+
- TT bars 999
- 100 gm bars 995/ 999/ 9999
- Grains 995/ 999/ 9999

SAM GOLD MINTED BARS

Rectangle 999.9 Gold Bars

- 1gm
- 2.5gm
- 5gm
- 10gm
- 1 Tola
- ½Oz
- 20gm
- Oz
- 50gm
- 100gm

Oval 999.9 Gold Bars

- 2.5gm
- 5gm
- 10gm
- ½Oz
- 20gm
- Oz



SAM SILVER CASTED BARS AND GRAINS

- One Kilo bars - 999/ 9999
- Half Kilo bars - 999/ 9999
- Large bars - 999/ 9999
- Silver grains - 999/ 9999
- With different packing form

SAM SILVER MINTED BARS

Oval 999 Silver Bars

- ½Oz
- 20gm
- Oz

Rectangle 999 Silver Bars

- 20gm
- Oz
- 50gm
- 100gm



ACCOUNT OPENING REQUIREMENTS

To have access to our large variety of services & products, potential customers must open an account with us. The requirements are as follows:

1. Company Registration Documents

- Memorandum of Association (and necessary amendments, if any)
- Articles of Incorporation
- Certificate of Incorporation/ Shares Certificate

2. Valid Trade License - Remaining validity of at least 3 months to expiration

3. Passport Copy and Visa page of the following:

- Beneficial Owners / Shareholders
- Authorized Signatory(ies)
- Person(s) who will operate the account

4. Board Resolution

- Intention to open an account and the purpose for opening the account
- List of authorized persons who will operate the account

5. Latest Utility Bill or Tenancy Contract of the following:

- Registered Address (as per the trade license)
- Office/ Principal Address (primary address where the business activity is performed)
- Each beneficial owners/directors/signatories of the company

6. **Authorization letter** for people who are authorized by the company to communicate with the refinery for any services or to give any instructions of pick up/ delivery of the metal
7. **Undertakings acknowledging the receipt and compliance of the following:**
 - A. OECD Due diligence Guidance for responsible sourcing of minerals from conflict-affected and high risk-areas
 - B. RJC Code of practice
 - C. DMCC Rules for Risk Based Due Diligence in the Gold & Precious Metals Supply Chain
 - D. LBMA Responsible Gold Guidance
 - E. SAM Supply Chain Policy
 - F. SAM AML-CFT Policy
8. **Duly Completed Account Opening Form**
9. **Duly Completed Supply Chain Questionnaire**
10. **VAT Registration Certificate/ TRN Number**

Kindly send the scanned copies of the required documents to **compliance@sampreciousmetals.com** for the initial assessment.

For further assistance and clarification, please contact the Compliance Department by phone at **+971 4 874 8668** or by email at **compliance@sampreciousmetals.com**.





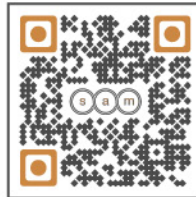
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